Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

We use the following cookies:

- **Strictly necessary cookies.** These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website, use a shopping cart or make use of e-billing services.

- **Analytical or performance cookies.** These allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

- **Functionality cookies.** These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).

- **Targeting cookies.** These cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests.

You can find more information about the individual cookies we use and the purposes for which we use them in the table below:

Cookie Title Cookie Name	Provider	Purpose	More information
wow.session	Spotler	This cookie is essential for our site as it provides us with an individual 'IIS Session Code'.	Expiry: 20 minutes
wow.utmvalues	Spotler	This cookie enables us to gather analytical data by storing the UTM values for the session.	Expiry: 20 minutes
wow.schedule	Spotler	This cookie is essential for our site as it provides us with a 'Load Balance Session Queue'.	Expiry: 20 minutes

wow.anonymou sid	Spotler	This cookie enables us to gather analytical data by providing us with an 'Anonymous Visitor ID' and will recognise you when you return to our site.	Expiry: 2 years
_ga	Google Analytics	This cookie enables us to gather analytical data by distinguishing users and will recognise you when you return to our site.	Expiry 2 years
_gid	Google Analytics	This cookie enables us to gather analytical data by distinguishing users and will recognise you when you return to our site.	Expiry 24 hours
_gat	Google Analytics	This cookie enables us to gather analytical data to throttle request rate. If Google Analytics is deployed via Google Tag Manager, this cookie will be named _dc_gtm_<property- id>.	Expiry: 1 minute

Please note that the following third parties may also use cookies, over which we have no control. These named third parties may include, for example, advertising networks and providers of external services like web traffic analysis services. These third party cookies are likely to be analytical cookies or performance cookies or targeting cookies:

- Word Press

We do not share the information collected by the cookies with any third parties.

You cannot choose which analytical, functionality and targeting cookies we can set.

If you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our website.

Except for essential cookies, all cookies will expire after their respective periods detailed in the table above.

Sign up to receive updates about our work, events, and or latest news here.